

Managed Business email

Take control of your inbox and communicate effectively

The perfect communication and collaboration service for organisations that require a secure, efficient and effective solution that offers maximum productivity, is always available and supported 24/7 with a predictable low total cost of ownership.

By choosing to use Hosted Microsoft Exchange 2003 your organisation will benefit from the full functionality offered by Microsoft Exchange Server 2003 with Outlook 2003 without the unpredictability and associated costs and time of running an inhouse solution.

Benefits of a Hosted Solution

Hosted Microsoft Exchange 2003 with Outlook 2003 is ideal for any organisation and as it is delivered as a fully managed outsourced service offers many significant advantages over deploying Exchange in-house.



Fully Managed Reliability

- 99.5% Guaranteed Service Level
- 24/7 Management and Monitoring
- 24/7 Helpdesk
- Microsoft Certified Engineers

Comprehensive Security

- Multi-engine anti-virus scanning
- Spam detection
- Encrypted access
- Data backed up daily

Information on the Move

- Access e-mail, calendar and contacts whilst on the move
- Reduce 'dead time' between meetings and whilst travelling
- Anywhere, anytime access for all Windows Mobile devices

Low Total Cost of Ownership

- Predictable low cost of ownership
- No hardware or software purchases
- No internal support or IT staff costs
- All licenses and upgrades included

Collaborate

- Meeting planner to simplify booking meetings
- Share contacts and other company information with Public Folders

Concentrate on your Core Business

- Allow your IT staff to concentrate on core business needs.
- Increased control and flexibility
- Empower staff with an effective communication and collaboration tool



Functionality & Features

Tiered functionality and pricing allows organisations to use a 'mix and match' strategy to most appropriately meet the needs of users and budget holders alike.

Functionality	Lite	Mobile	Premium	
Inbox	•	•	•	
Mailbox Size	50MB	100MB	150MB	
Anti-Virus Scanning	•	•	•	
Spam Protection	•	•	•	
Daily Data Backup	•	•	•	
24/7 Technical Support	•	•	•	
Company Domain Name	•	•	•	
Global Address List	•	•	•	
Personal Folders	•	•	•	
Public Folders	•	•	•	
Tasks	•	•	•	
Notes	•	•	•	
Out of Office Messages	•	•	•	
Spell Check	•	•	•	
Auto-signatures		•	•	
Search Folders		•	•	
Personal Calendar		•	•	
Personal Contacts		•	•	
Mobile Device Access		•	•	
Shared Folders			•	
Shared Contacts			•	
Shared Calendar			•	
Group Scheduling			•	
MAPI Access			•(Outlook)	
Journaling			•(Outlook)	
Full Offline Working			•(Outlook)	
Offline Address Book			•(Outlook)	
Access Options				
Web Access	OWA ¹	OWA	OWA	
Outlook Express		•	•	
Windows Mobile Devices		•	•	
Outlook ²			•	
Pricing				
Tier 1+	User 50+	Users 250+	Users 500+	Users
Lite	£4.99	£4.49	£3.99	POA*
Mobile	£8.99	£7.99	£7.49	POA*
Premium	£12.99	£11.99	£10.99	POA*

¹ OWA - Outlook Web Access

² Outlook - Latest version (Outlook 2003) supplied by default. Can also supply 2002/XP if required.