

GUARDIAN Managed Services

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GUARDIAN^{TALK}

Hassle Free, Cost Effective VoIP Telephony

GUARDIAN^{TALK} is a feature packed IP PBX telephone system capable of supporting Voice over IP. GUARDIAN^{TALK} can provide from as few as 15 to 1000's of extensions and will deliver immediate cost and productivity benefits to your business without the need for upfront capital investment.

For a fixed, per user monthly subscription fee Solsis will supply the phone system, networking equipment, installation and ongoing support required to bring your business's telephone system bang up to date and keep it there!

"Using VoIP can significantly reduce your communication costs and improve flexibility"

What is an IP Phone System?

The fundamental difference between a traditional phone system and an IP phone system is that an IP system uses the data network to route calls rather than the voice network. Your company's private data network or the internet can be used to route IP telephone calls.

Traditional ISDN or PSTN lines can be used to route calls outside of your company's private network, however a SIP trunk provided by an ITSP (Internet Telephone Service Provider) can be used to connect your private data network to the traditional PSTN (Public Switched Telephone Network). Unlike in traditional telephony, where bundles of physical wires are delivered from the service provider to a business, a SIP trunk allows a company to replace these traditional fixed PSTN lines with PSTN connectivity via a SIP trunking service provider on the Internet.



Key features of GUARDIAN^{TALK}

- Unlimited Extensions
- Call Forwarding & Call Waiting Functions
- Voicemail to Email and Web Access to Voicemail
- Ring and Hunt Groups
- Call Queuing
- Remote Extensions/Home Worker Support
- Audio Conferencing
- Auto-attendant and IVR Features
- Music On Hold
- Time-Based Routing
- Fax Support
- Paging and Intercom
- TDM / SIP / IAX Trunks

Benefits offered by GUARDIAN^{TALK}

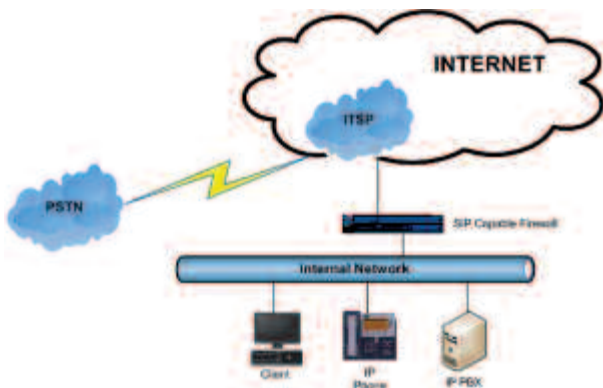
- Service-based solution that delivers enhanced and additional features as they are released meaning your phone system will never again be out of date
- Predictable budgeting with fixed monthly fee that includes all support and configuration changes
- Pay as you Go approach
- System scales with your business from 15 – 1000's of extensions
- Take advantage of cost savings offered by VoIP and SIP technologies (i.e. free inter-office calls)
- Integrate SIP/VoIP trunks into your telephone network to provide added flexibility, improved business continuity and offer substantial cost savings over traditional telephony services

If you answer yes to any of these questions then **GUARDIAN^{TALK}** is the solution.

- Q1** Ever wished your telephone system delivered the latest telephony features but been put off by the expense of the upgrade?
- Q2** Ever wondered what the modern features of the latest telephone systems could do to enhance your business productivity?
- Q3** Does your current phone system help or hinder customer service or help to portray the professional image you strive to maintain?

IP Phone Systems - Great Flexibility & Reduced Costs!

The most obvious benefit of IP telephony is the potential to reduce the cost of your telephone calls and line rentals. Calls between branch offices and remote workers with IP phone systems installed are routed over the private data network meaning no call charges. Calls routed outside of your company's private network can be substantially reduced if you use a SIP trunk. The reduced number of fixed ISDN lines will also reduce your annual line rental costs.



However, cost is not the only benefit. Many companies underestimate the huge benefits the flexibility of an IP Phone system will bring. Your IP phone system can easily be configured to behave how you want it to and to give whatever impression you want to your customers. As an example, remote or travelling employees can be given an extension on your main office number and make or receive calls from this extension using softphones.

Other GUARDIAN services from Solsis

GUARDIAN^{MIS}

The GUARDIAN^{MIS} service provides a fully managed infrastructure support service to provide you with complete peace of mind at a predictable fixed cost. Solsis will fully manage and proactively maintain your infrastructure improving user productivity and reducing the cost of technology to your business. The ultimate package for stress-free IT!

GUARDIAN^{PROTECT}

GUARDIAN^{PROTECT} is a reliable and secure offsite data backup and server recovery solution that uses disk-disk backup technology. Offsite backup is the new best practice for protecting business data replacing traditional tape backup systems and can provide a quick time to recovery of unavailable servers when complemented with GUARDIAN^{PROTECT} SDR, (Server Disaster Recovery).

GUARDIAN^{SECURITY}

GUARDIAN^{SECURITY} protects your business against the IT security threats that your business is constantly exposed to. Our centralised management systems provide protection from spam, virus, spyware and other malware threats. GUARDIAN^{SECURITY} provides peace of mind, accountability and trust, all at a fixed price.

For further details of how Solsis **GUARDIAN^{TALK}** can help your business simply call one of our Managed Service Consultants on 01344 401548