

Customer Satisfaction Survey

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Solsis are pleased to announce the results of our latest Customer Satisfaction survey that again confirms that we continue to improve the service that we offer both from a sales and technical support perspective.

Whilst the survey is designed to identify the areas in which we need to improve, positive results re-enforce our belief in and commitment to delivering levels of customer service above and beyond that of our competitors.

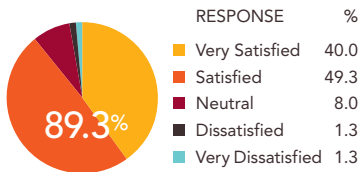
One of the key results from the survey was that over 90% of respondents stating that they would recommend Solsis to a friend or business associate, a statistic that we are confident clearly demonstrates the value that our customers place on our continued commitment in this area.



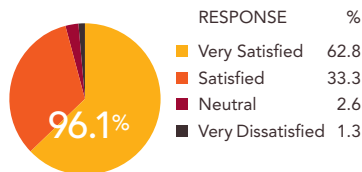
Again, over 91% of respondents would recommend Solsis to a friend or business associate

The results are in! Customer Satisfaction Survey

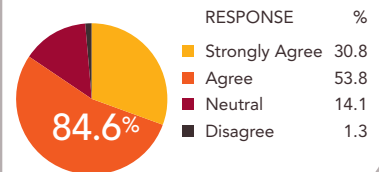
The overall service levels clients experienced from Solsis.



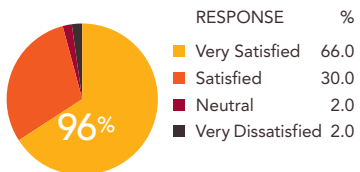
Our People



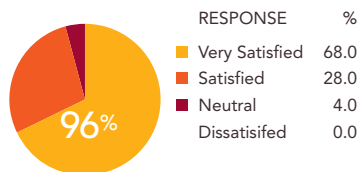
They listen to your business needs and provide appropriate products and services



Overall satisfaction with the account management you receive

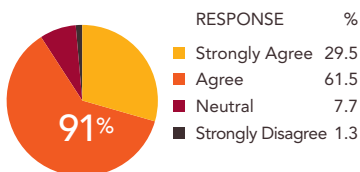


Speed of response to your sales and account enquires

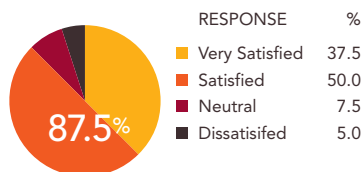


From the feedback received we identified some key areas of improvement against which improvement processes have been implemented. Key emphasis will be placed upon these areas in future surveys in order to judge the effectiveness of the changes that we have made.

They provide unbiased and realistic advice you trust



Our support teams ability to communicate at a level appropriate to your knowledge



The frequency of our review meetings held with you

